



# Connectivity Brochure

2 Circles has all the resources of a corporate provider yet manages to keep the personal contact and care for their customers that you would expect from a smaller company, each contact is met with a real person and the dedicated Account Managers ensure that any enquiries are dealt with in a timely, efficient and professional manner.

— Stephen Halls, IT/Telecoms Officer, St. John Ambulance, Kent



Voice



Mobile



Connectivity



M2M



Hosted Services



IT Solutions

<b>01</b> Page 3	About 2 Circles Communications
<b>02</b> Page 4	Why Use 2 Circles Connectivity?
<b>03</b> Page 5	Our Connectivity products
<b>04</b> Page 6	2 Circles Bespoke Connectivity
<b>05</b> Page 7	2 Circles Premium Connectivity
<b>06</b> Page 8	2 Circles Superfast Broadband
<b>07</b> Page 9	2 Circles Business Broadband
<b>08</b> Page 10	Our Connectivity Partners



# About 2 Circles Communications



2 Circles is an award winning telecommunication specialist who has been providing complete business communication solutions with best in class service throughout the UK for the past 16 years. We have been O2's number 1 Wholesale Partner since 2011 and one of the only partners in the UK to be able to utilise all three major UK networks



## Everything your business needs to communicate

Our extensive portfolio of products and services covers everything your company needs for communication.

## Tried and Trusted

We only work with best-in-class networks and suppliers. All of our products and services are fully tried and tested and used by us in our own business so you can be confident in them.

## 99.5%

This is the percentage of our customers who stay with us. In fact this is by far the highest in the industry. Not only that, we have maintained this level month after month for 10 years!

We are an independent company and not tied to any one network or supplier allowing us to work with you to find the best solution for your business. In addition, our innovative approach means we can pass savings directly onto our customers.





# Why use 2 Circles Connectivity?



## High performance connections

Our connectivity solutions are the perfect choice for all applications that need assured connectivity, and the throughput to maintain high levels of productivity, backed up by a diverse network with business class Service Level Agreements (SLA's).



## Unrivalled Support

With all of our services you gain access to our award winning in house support teams. Removing the hassle that comes with dealing with typical suppliers and replacing them with dedicated, friendly personal account managers that learn about you and your business needs.



## Unbeatable cost savings

Through working alongside, and being a preferential partner of a large variety of different service providers we are able to provide excellent cost savings on all of our connectivity offerings, allowing you to take advantage of our beneficial services.



## Take your business into the future

With our data services you can be confident in the fact that as you move programs and systems into the cloud you will be able to keep operating at the same levels with the data and connection capabilities to handle advanced systems.



## Our large national network

Our national and next generation network of service providers is the culmination of more than two decades worth of development. We are able to provide the ideal platform in which to build a connectivity and communications strategy to strengthen the core of your business.

# Our Connectivity Products

No matter the size of your business, whether you run out of a home office or control a large enterprise, our connectivity products cover a broad spectrum from Standard business broadband to high end bespoke leased line and MPLS solutions.

“2 Circles offers consistently competitive tariffs and enabled Windrush to consolidate many telecommunications suppliers into a single cost-centre based invoicing structure providing cost savings and simplifying administration”

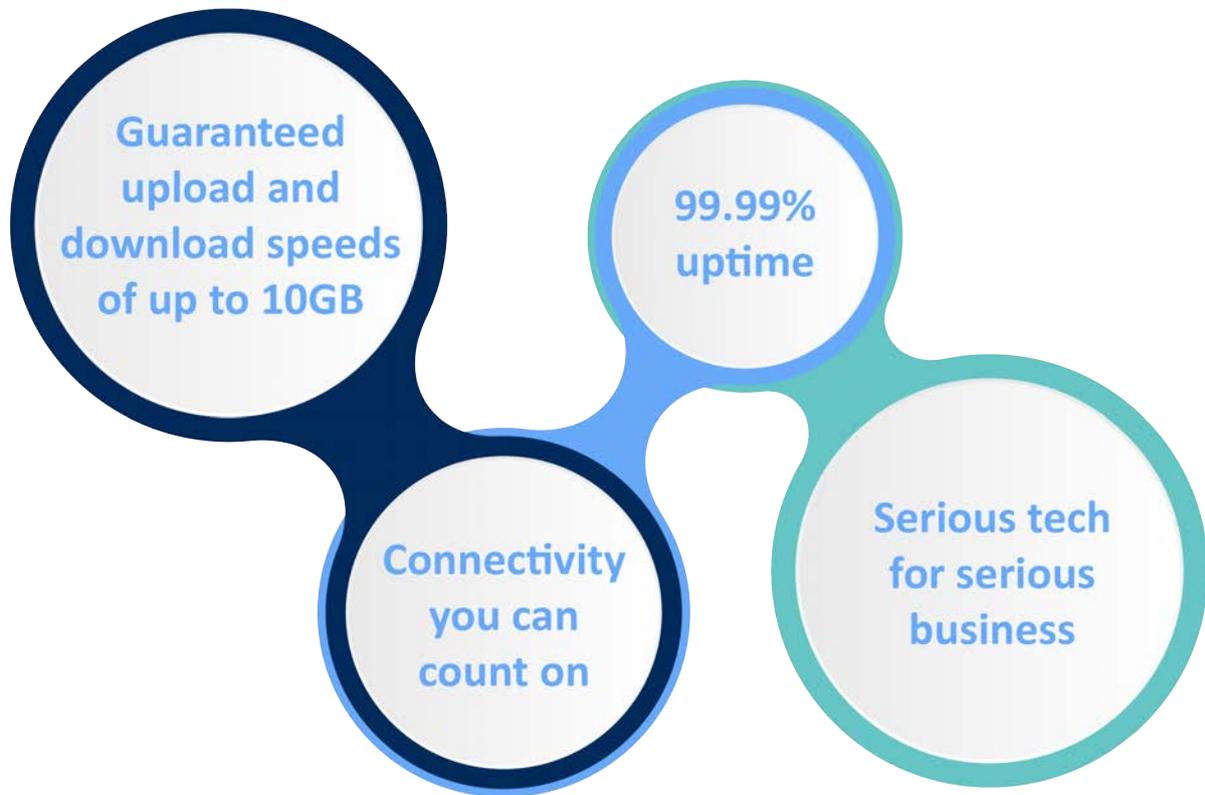
L Chappell, Financial Director, Windrush Volkswagen

Our portfolio of connectivity products allow us to offer the best available solution tailored to your business

Our Connectivity portfolio includes:

- ▶ Business Broadband
- ▶ Fibre to The Cabinet
- ▶ Fibre to The Premises
- ▶ Ethernet First Mile
- ▶ Leased Lines
- ▶ MPLS Solutions

Our top of the line, bespoke connectivity products include our leased line and MPLS solutions. These bespoke solutions are tailor made to provide your business with everything it needs to perform at its optimum levels.



## The benefits of our Bespoke Connectivity

**Technology** - With our leased line and MPLS solutions you will be able to completely overhaul your connectivity and take advantage of VoIP and cloud services with a dedicated and secure line

**Speed** - Speeds of up to 10Gb up and down will ensure that you will be able to comfortably use as much bandwidth as you can, without concern of being slowed down or having any drops in your connection

**Security** - With a dedicated private line safety and security comes as standard. Providing a secure private network to consolidate your voice and data traffic between sites and any remote workers whilst still ensuring high speeds and built in resilience

**Support** - With 24/7/365 proactive support you will always have someone looking after your connectivity and to provide you with assistance, often present before you even know you need them



# Premium Connectivity

Our premium connectivity products cover our SIP assured services, as well as our ethernet ready products. With our SIP products both ASDL and FTTC are available, enabling you to take advantage of future proof technology such as SIP and Hosted Solutions.

Worrying about busy periods and multiple users dragging down your bandwidth are a thing of the past with dedicated lines through our EFM and EoFTTC products. Bringing uncontended and guaranteed speeds into your premises you can be safe in the knowledge that the quality of both your voice and data will be safe no matter how much you use.

With detailed service level agreements (SLAs) and guaranteed fix times you can be confident that whatever the issue, with our premium connectivity services you will be back up and running quickly ensuring that you can keep focused on your business as we take care of your communications.



2 Circles' Superfast Broadband works to make use of the fibre connection, bringing it closer to the business premise from the exchange. Our superfast broadband offering is comprised of two different products.



The first being Fibre to The Cabinet which brings a fibre cable to the cabinet and uses copper from thereafter. The second is Fibre to The Premises which utilises a fibre connection from the exchange to the premises, ensuring you have a quality service right into the building.

## What are the benefits of fibre?

**Speed** – the plastic or glass cables mean faster data transfer – the data on fibre internet literally moves at the speed of light.

**Reliability** – compared to traditional copper-based technologies, there is far less signal loss during transmission, and a faster connection means less interruptions and less degradation over vast distances.

**Security** – information sent via the fibre-optic cables is more difficult to intercept and read, meaning your business information stays confidential.

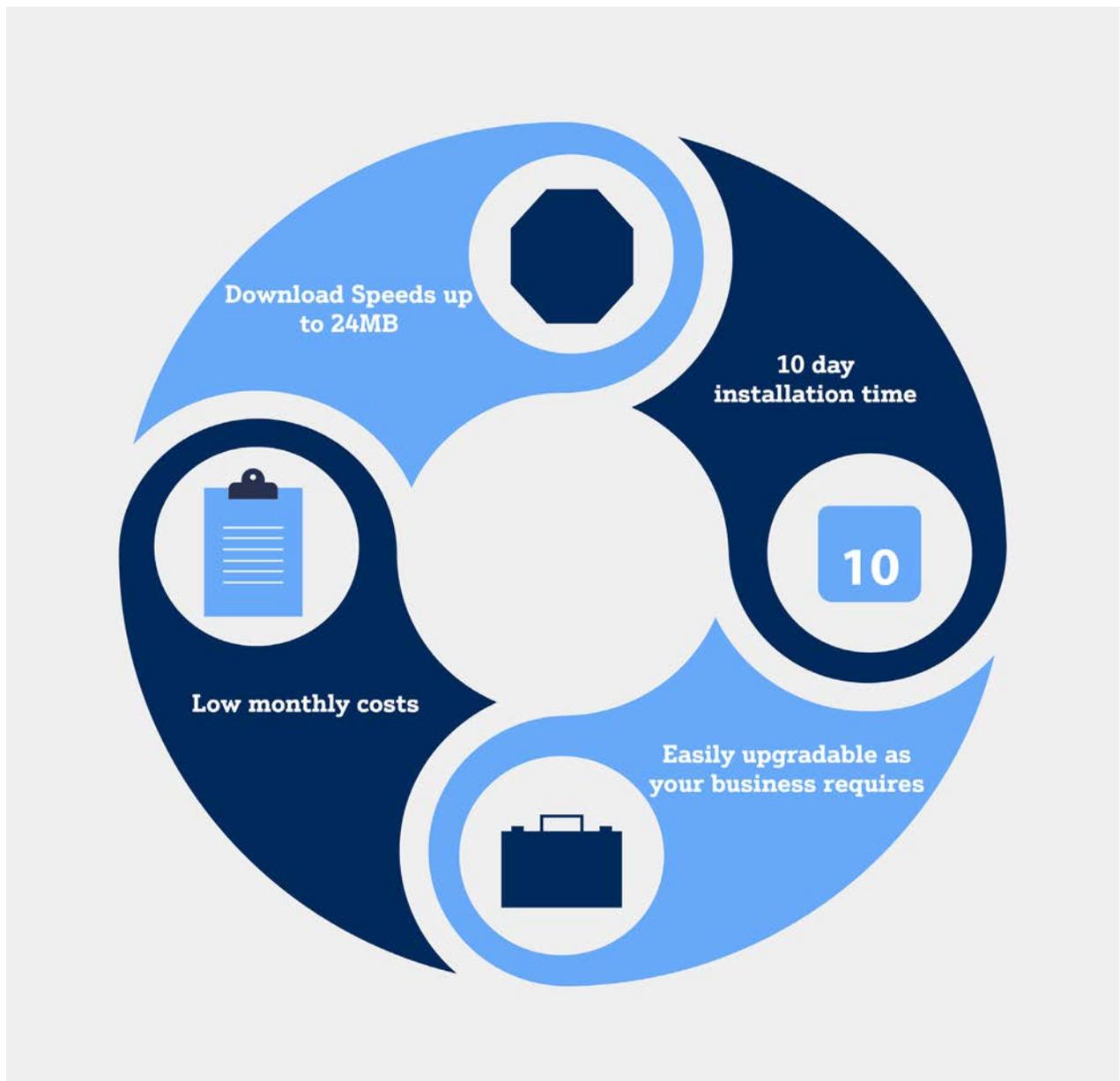


# Business Broadband

2 Circles' Business Broadband offers flexible connectivity for small businesses looking for cost effective internet services. With both managed and unmanaged options and easily upgradable speeds, backed by 2 Circles award-winning customer and business support, the Business Broadband offering from 2 Circles is second to none.

All of our Business Broadband services come with an unlimited data usage, so you can be confident that not only will you be able to comfortably support multiple users online at the same time but you will be able to do so without worrying about limits or incurring extra charges.

Our Business Broadband services provide an easy upgrade path to Superfast Broadband, making it easier for you to seamlessly transition from one package to the other as your business and connectivity needs expand.





# Our Connectivity Partners

Through our two decades of operations we have partnered ourselves with the best connectivity providers in the industry.

We have utilised these relationships to be able to bring you world class service and connectivity solutions.

Through the work that we have done we have positioned ourselves as premier and preferred independant partners with everyone we work with, enabling us to be able to offer great solutions at incredible prices.



**Complete business communications,  
simply delivered, remarkably supported.**



03456 200200



[www.2circles.com](http://www.2circles.com)

Ver House, 23-25 High Street, Redbourn, Hertfordshire, AL3 7LE